

# HYDRANT FLUSHING

An essential part of our system maintenance



Each year, Indiana American Water flushes water mains in its distribution system by opening hydrants. This is an essential part of our system maintenance program, which helps us to continue to provide you with high-quality, reliable water service.

## Why flushing is important

Flushing our system helps to clean out any build up of mineral deposits and sediment inside the pipes. These harmless deposits can occur when there is a reduced water demand. We also flush our hydrants to make sure they are operational and to check fire flows in our system.

## How we flush our pipelines

Flushing involves simultaneously opening fire hydrants in a specific area to create increased water flows. When crews are in your area, you may notice a drop in water pressure or discolored water. Discolored water may occur, because the sediment in water mains get stirred up when the fire hydrants are used and when the flow of water in mains is changed. This is normal. If this happens, it is not harmful. Simply let your water run until it is clear.

## How to prepare for hydrant flushing

- Draw water for cooking ahead of time.
- Store a large bottle of water in the refrigerator for drinking.
- Check for discolored water before using the washing machine or dishwasher.

Note: If your laundry becomes stained, DO NOT USE BLEACH AND DO NOT PUT YOUR LAUNDRY IN THE DRYER. Rewash clothes immediately using more detergent or a heavy duty detergent and add a rust remover. Most rust removers can also be used on stained fixtures.

## For more information

Call the Indiana American Water Customer Service Center: 1-800-492-8373

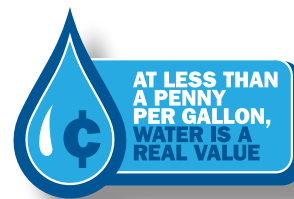
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- Facebook: [www.facebook.com/indianaamericanwater](http://www.facebook.com/indianaamericanwater)
- Twitter: [Twitter.com/inamwater](http://Twitter.com/inamwater)

For more information on drinking water standards: Contact the EPA Hotline at 1-800-426-4791

## MARK YOUR CALENDARS

To find out when we're flushing in your area, visit [indianaamwater.com](http://indianaamwater.com). On the home page, select Alerts Notifications at the top. NOTE: Flushing schedules are posted as they become available, so check back periodically for changes or if you don't see your community listed.



WE CARE ABOUT WATER. IT'S WHAT WE DO.®

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